

Settlement Workers In Schools Burnaby

April 23, 2019

Settlement Needs

Transportation

Housing/
Shelter

Health

Mental
Health

Food/
Nutrition

Recreation

Finance/
Taxation

Social/
Community
Involvement

Employment

Legal

Immigration

Education/
Language

Public Sector
Services

Cultural/
Spirituality

Family/
Child Care/
Youth

Senior

Crisis
Management

Volunteering

Newcomers to Burnaby

Below is the breakdown of the newcomers to Canada and the percentage of refugees to skilled workers.

2015/16	2066 Clients	Refugees 18%	Skilled Workers 69%
2016/17	1898 Clients	Refugees 29% ↑	Skilled Workers 62% ↓
2017/18	2217 Clients	Refugees 38% ↑	Skilled Workers 52% ↓
2018/19*	2105 Clients	Refugees 40% ↑	Skilled Workers 45% ↓

*April 2018 – January 2019 only

Settlement Services

Settlement services have increased significantly and mirror the increased numbers of Refugees and their complex needs. The information below shows the services required year over year.

2015/16	8511
2016/17	14,207 ↑
2017/18	15,710 ↑
2018/19*	13,998 ↑

*April 2018 – January 2019 only

Contribution Agreement

Year	Original Contract Agreement	Number of Amendments	Final Amount Provided
Previous Contract Agreement for 2014 to 2017 (3 fiscal years) – 6 amendments made to initial contract amounts			
2014/15	\$679,074	No amendments (partial year due to switch from Provincial to Federal administration)	\$679,074
2015/16	\$904,325	2: June, February & March	\$928,660
2016/17	\$896,346	4: March, June, November & December	\$1,008,250
Current Contract Agreement for 2017 to 2020 (3 fiscal years) – 3 amendments have been completed. 4 th amendment is under negotiation at the moment for increased funding (started in September 2018)			
2017/18	\$906,567	2: June & December	\$1,032,605
2018/19	\$832,037	1: March 2018	\$1,032,590 additional \$20,000 under negotiation
2019/20	\$789,606	1: March 2019 (currently under negotiation)	\$1,052,596 under negotiation

Contribution Agreement Implications

- 2014/15 - \$679,074, no amendments
- 2016/17 - \$896,346, you will notice there are 4 amendments in March, June, November and December to bring the total to \$1,008,250
- Lack of flexibility in the funding
- Uncertainty about continued funding affects ability to meet our program needs

Steps for Amendments

1. The substantiated need in additional funding for staffing or programming is communicated to a Settlement/Program officer - SO. (At times this step can be skipped)
2. Settlement officer reaches out to notify that the funds are available, SWIS is asked to confirm its need in additional funding.
3. IRCC requests a new budget to detail expected expenditures.
4. Budget is prepared by SD SWIS, reviewed by SO, follow-up questions are answered. SWIS provides additional information on the clients' needs, staff and programs.
5. New output targets are discussed, confirmed and entered into Schedule 1 of CA
6. Approved amended budget lines are entered into the Schedule 2 of CA.
7. Two copies of Amended Schedules along with the cover letter are sent for signatures to SD. Once signed, two copies are sent back to IRCC. Later, one original arrives back to SD for its records and filing.
8. New cash flow forecast is requested by IRCC based on the new Amendment
9. Cash flow is prepared by SD, reviewed and submitted
10. Cash flow is reviewed and approved by a settlement officer and becomes active.
11. Once the Amendment is signed, arrangements are made by SD SWIS to make changes to staffing and programming.
12. If a new staff is hired or staff's hours are increased resulting from the new Amendment, HR is requested to take appropriate steps in accordance with CUPE guidelines, timeframes, and regulations.
13. When HR completes its processes, it sends a Notification to payroll regarding the new positions, new schedules, amended hours, GLs, etc.
14. SWIS Project starts disbursement of the new amounts.
15. Please note: if the Amendment processing was longer than expected, a slippage may occur, when it is not enough time to spend the allocated money by the due date, and this in turn triggers another lengthy and administratively burdening process involving new cash flow preparation, exchange of memos, etc.

Programming & Staffing

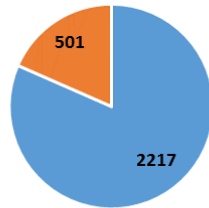
- Unpredictability of funds & timelines
- Inflexible budget constraints
- Impact on staffing and programming

Present: Eligibility

Immigration Status	Service Eligibility PAST Provincial Management 2007 - 2014	Service Eligibility PRESENT Federal Management 2014 - Present
Permanent Residents : - Government and Privately Sponsored Refugees - Skilled Workers - Family Reunification - Business Class - Provincial Nominees	✓ ✓ ✓ ✓ ✓ ✓	✓ ✓ ✓ ✓ ✓ ✓ X (except Provincial Nominees waiting for IRCC Approval)
Naturalized Canadian Citizens	✓	X
Refugee Claimants	✓	X
Temporary Residents: - Temporary Foreign Workers - Children and Families of Post-Secondary Study Permit Holders - Live-In Caregivers	✓ ✓ ✓ ✓	X X X X
Children born in Canada to Immigrants Parents	✓	X

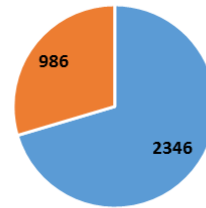
Client Numbers: April 1, 2017 – March 31, 2018

Burnaby School District



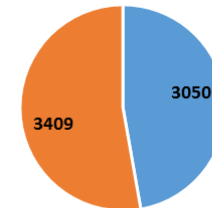
■ IRCC Eligible ■ IRCC Ineligible

Richmond School District



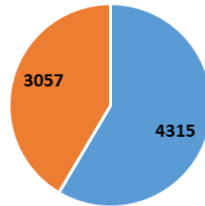
■ IRCC Eligible ■ IRCC Ineligible

Surrey School District



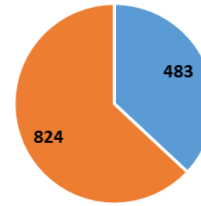
■ IRCC Eligible ■ IRCC Ineligible

Vancouver School District



■ IRCC Eligible ■ IRCC Ineligible

Langley School District



■ IRCC Eligible ■ IRCC Ineligible

Settlement Support Analysis

Below you will find a comparative analysis of the scale of settlement support required by a refugee family and a family who came as a skilled worker immigrant.

Both families arrived in 2017. Data retrieved from the daily logs of SWIS and iCare database.

Refugee family with seven children (arrived from Eritrea):

- Average number of SWIS service hours a week: 15-20 hours
- Number of client services provided since their arrival: 449 client services (approx. 50 per family member)
- Expected time in need of settlement support: 5 years (average for a refugee family)

Skilled worker family with two children (arrived from China):

- Average number of SWIS service hours per week: 2-3 hours
- Number of services provided since their arrival: 29 client services (approx.. 7 per family member)
- Expected time in need of settlement support: 2-3 years (average for a skilled worker family)

Please note the number of service hours increases if the family has more children and/or major healthcare problems.

Recent Advocacy Efforts

Requests

- Increased, predictable, long-term and stable funding to enable boards of education to provide essential support services for all those settling in schools and communities
- Flexibility in order to be proactive and responsive to changes in client needs and demographics, allowing for inclusion of all those needing settlement support, regardless of their immigration status

